

Email Communication

Communication is an fundamental aspect of guest management and the majority of this is handled in the form of emails.

Save the date, general information, invitations, confirmations but also cancellations are relevant in communications with guests.

In any situation where a lot of emails are sent, there is always a risk of SPAM being suspected. Every message and sender is checked by modern email systems before delivery.

How can you make sure your message arrives?

Colada will send emails according to your processes and:

	als@colada.biz	Their names without SPF/DKM	Their names with SPF/DKM
Emails sent from colada Mail Server	✓	✓	✓
↓			
Emails received by Receiver Mail Server	✓	✓	✓
↓			
Check colada Server as sender to see whether this domain is allowed	✓	✗	✓
↓			
Delivered Email	✓	✗	✓

We are glad to assist you and your IT staff in setting up the necessary Email entries.